

The WAVE Plus with Location by SARA

Case Study: Medical Center



Modern medical centers handle a wide variety of patients in their emergency departments. There is a balance to be made between providing privacy and a caring environment for patients and providing a safe workplace for hospital staff. According to the Emergency Physicians Monthly magazine, more than 75% of emergency department staff report at least one violent incident each year. In a regional chain of hospitals in rural Pennsylvania, staff had no way to contact security guards quickly and discretely when a patient became violent.

The solution to this problem was the SecureTech WAVE Plus System with Location provided by SARA from Status Solution. This hybrid system provides an effective solution for medical centers. Emergency Department staff are each provided with an emergency call button. As soon as the button is pressed, the WAVE Plus System instantly transmits detailed alarm messages over the radios already carried by security officers at the medical center with location information from the SARA module. In this way, the officers can respond to the location of the incident without any dispatch delay.

